

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

OFFICIAL

In re application of : August 19, 2003  
Galli, D. : IBM Corporation  
Ser. No: 09/870,223 : Dept.T81/Bldg. 503-3  
Filed: May 30, 2001 : P.O. Box 12195  
For: Method and Apparatus for Tailoring Voice : Res. Tri. Park, NC 27709  
Prompts of an Interactive Voice Response System : Group Art Unit: 2122

FAX RECEIVED

AUG 20 2003

GROUP 2100

Change of Address Under 37 CFR 1.33(c) and Power of Attorney under 37CFR 1.34(b)

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

#3

Sir,

I, Gerald R. Woods, Attorney of Record in the above-identified application, do hereby appoint attorneys/agents under customer #26502 as Associate Attorneys/Agents for the purpose of prosecuting the above-identified application. Please also address future correspondence to customer #26502 which is:

IBM Corporation  
Intellectual Property Law  
Dept. IQ0A/Bldg. 040-3  
1701 North Street  
Endicott, NY 13760  
Phone: 607-429-4358  
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Respectfully submitted,

Gerald R. Woods

Gerald R. Woods, Reg. No. 24,144  
Attorney for Applicants

GRW/ssc  
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CERTIFICATE OF FACSIMILE TRANSMISSION UNDER 37 CFR 1.8(a)

I hereby certify that this paper is being transmitted by facsimile to the Commissioner of Patents, PO Box 1450, Alexandria, VA 22313-1450 at phone number 703-746-7239 (date) August 19, 2003.

1 total pages

Saundra S. Christopher

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